



CRCOG Regional Stormwater Study

Response Statistics

1229

Survey Visits

464

Total Responses

464

Completed Responses

0

Partial Responses

0

Disqualified Responses

0

Over Quota Responses

Capitol Region Council of Governments is collaborating with several of its member cities and towns to explore the feasibility of creating a regional stormwater utility. With increasing frequency, cities and towns across the country are funding stormwater management with a dedicated fee that's based on the amount of hard surface of a property, since hard surfaces, like roofs, sidewalks, and driveways, are what causes stormwater to travel rapidly into streets, causing potential flooding and pollution. Part of this project includes engaging the public to measure the level of understanding of and concerns about stormwater-related issues in the region, and how communities should go about managing these challenges. This survey is part of this engagement and outreach effort. We appreciate your feedback!

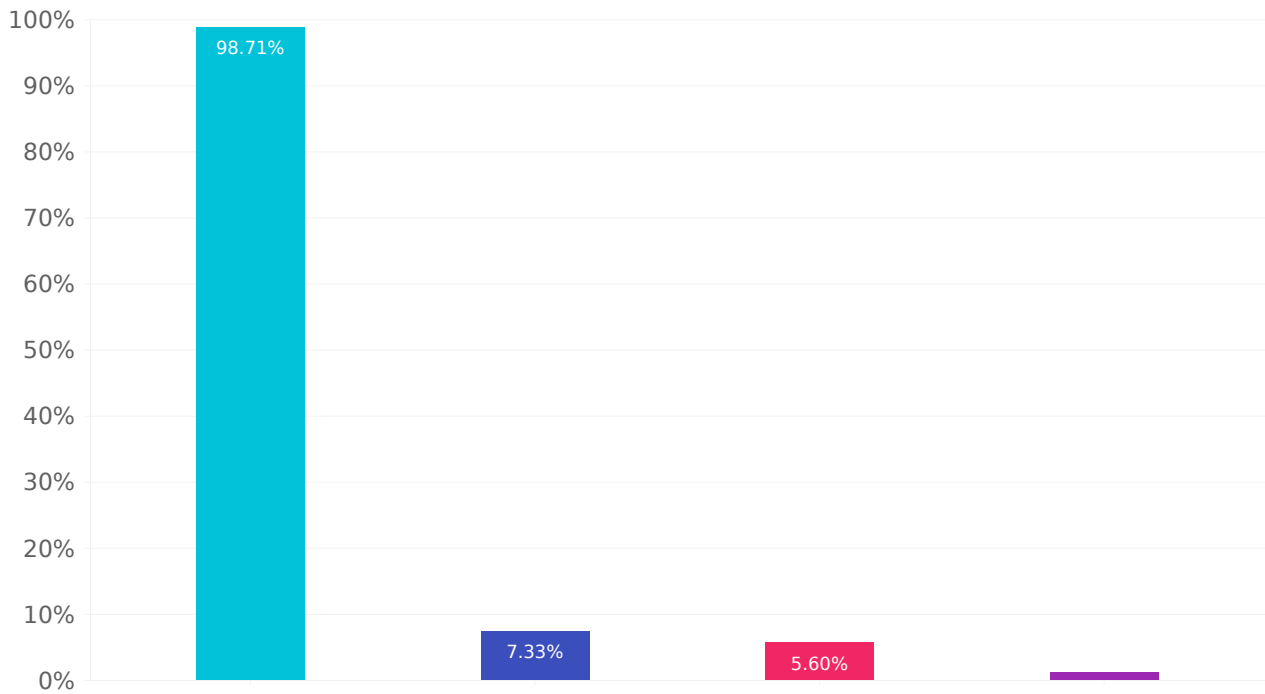
Funding provided by the Climate Resilience Fund, administered by the Connecticut Department of Energy and Environmental Protection (DEEP).

No Responses

Q1

What is stormwater? (Select all that apply)

Answered: 464 Skipped: 0



- Rainwater and snowmelt that runs off hard surfaces like roofs and pavement
- Treated wastewater from homes and businesses
- Underground water from wells
- I don't know

Choices	Response percent	Response count
Rainwater and snowmelt that runs off hard surfaces like roofs and pavement	98.71%	458
Treated wastewater from homes and businesses	7.33%	34
Underground water from wells	5.60%	26
I don't know	1.08%	5

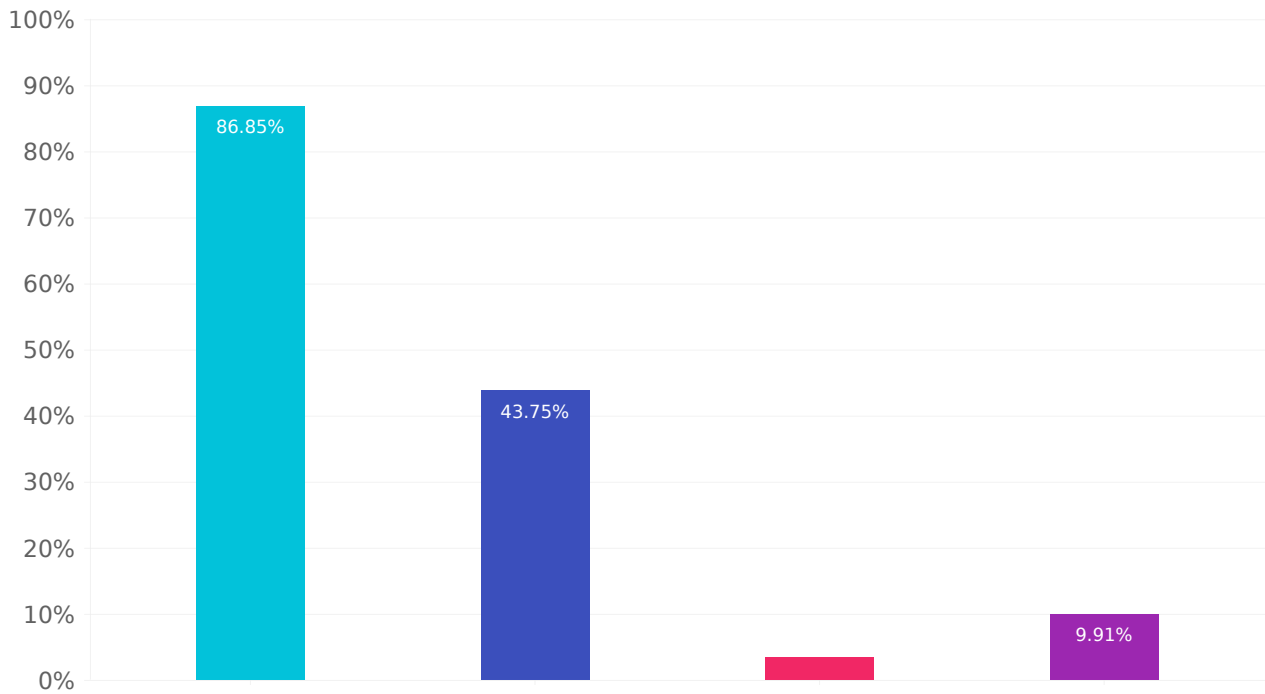
Stormwater is rainwater and snowmelt that runs off hard surfaces like roofs and pavement.

No Responses

Q2

How does your city or town manage water from rain and storms? (Select all that apply)

Answered: 464 Skipped: 0



● Storm drains and catch basins

● Retention ponds and green infrastructure

● There is no specific system in place

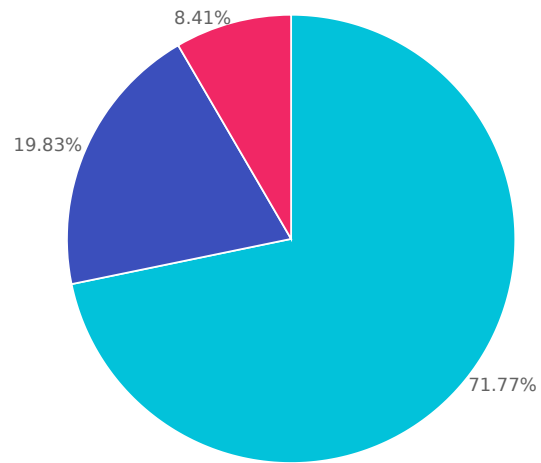
● I am not sure

Choices	Response percent	Response count
Storm drains and catch basins	86.85%	403
Retention ponds and green infrastructure	43.75%	203
There is no specific system in place	3.45%	16
I am not sure	9.91%	46

Q3

Have you noticed stormwater management features in your area?

Answered: 464 Skipped: 0



● Yes

● No

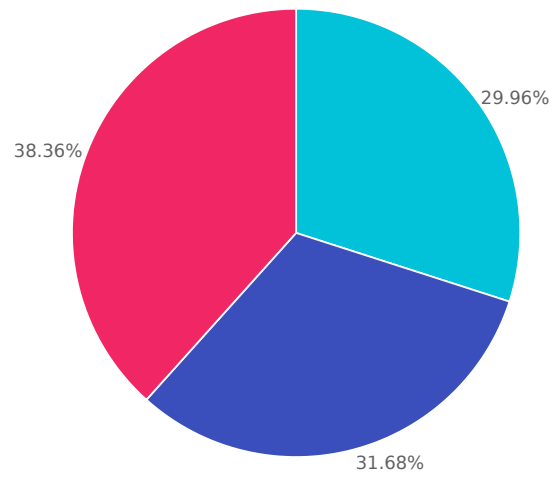
● I am not sure

Choices	Response percent	Response count
Yes	71.77%	333
No	19.83%	92
I am not sure	8.41%	39

Q4

In my community, stormwater is treated before it reaches a waterway.

Answered: 464 Skipped: 0



● Agree

● Disagree

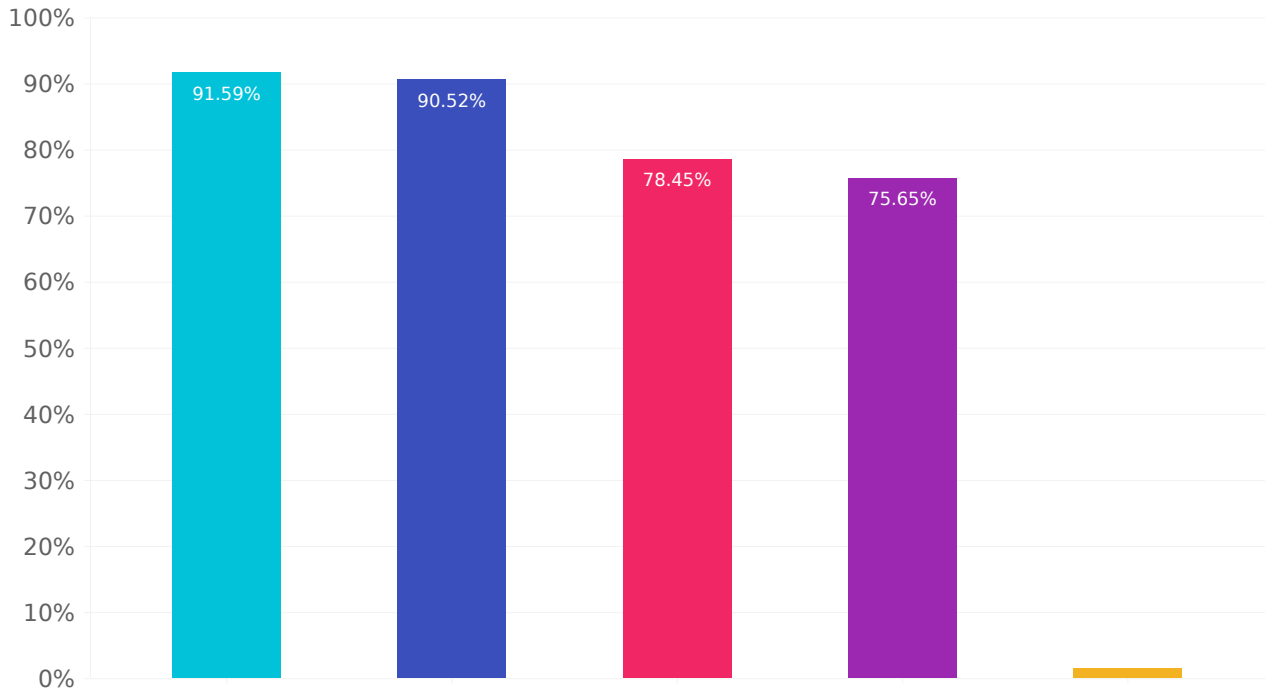
● I am not sure

Choices	Response percent	Response count
Agree	29.96%	139
Disagree	31.68%	147
I am not sure	38.36%	178

Q5

Stormwater can affect local water quality by carrying which of the following to waterways? (Select all that apply)

Answered: 464 Skipped: 0



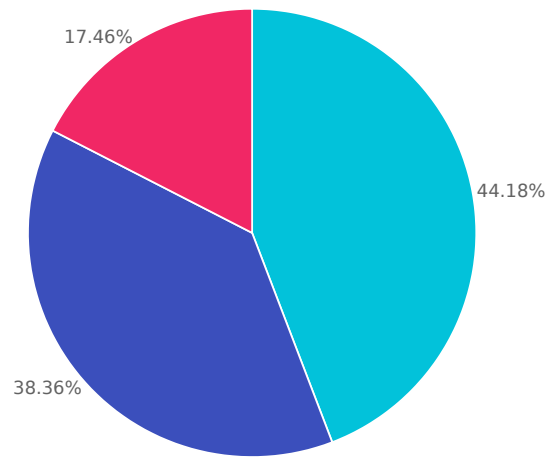
- Oil and grease from roads
- Lawn chemicals and fertilizers
- Trash and plastic waste
- Pet waste
- None of the above

Choices	Response percent	Response count
Oil and grease from roads	91.59%	425
Lawn chemicals and fertilizers	90.52%	420
Trash and plastic waste	78.45%	364
Pet waste	75.65%	351
None of the above	1.51%	7

Q6

Are you aware of any local or state regulations for stormwater management?

Answered: 464 Skipped: 0



● Yes

● No

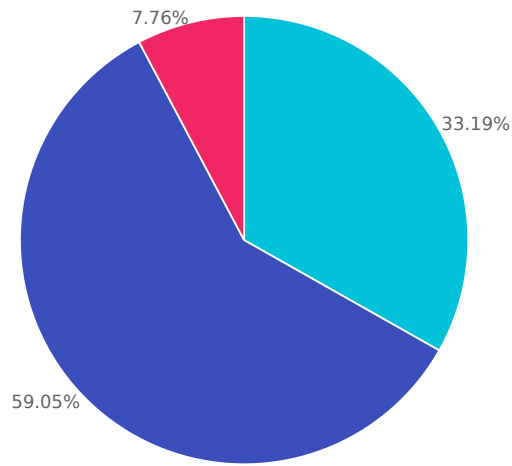
● I am not sure

Choices	Response percent	Response count
Yes	44.18%	205
No	38.36%	178
I am not sure	17.46%	81

Q7

Have you seen any educational materials about stormwater management from your city or town?

Answered: 464 Skipped: 0



● Yes

● No

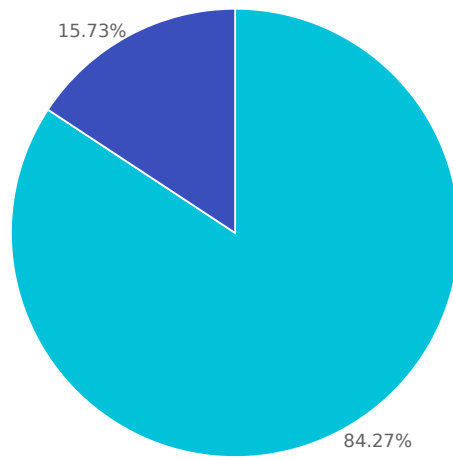
● I am not sure

Choices	Response percent	Response count
Yes	33.19%	154
No	59.05%	274
I am not sure	7.76%	36

Q8

Do you take any steps to reduce stormwater pollution?

Answered: 464 Skipped: 0



● Yes

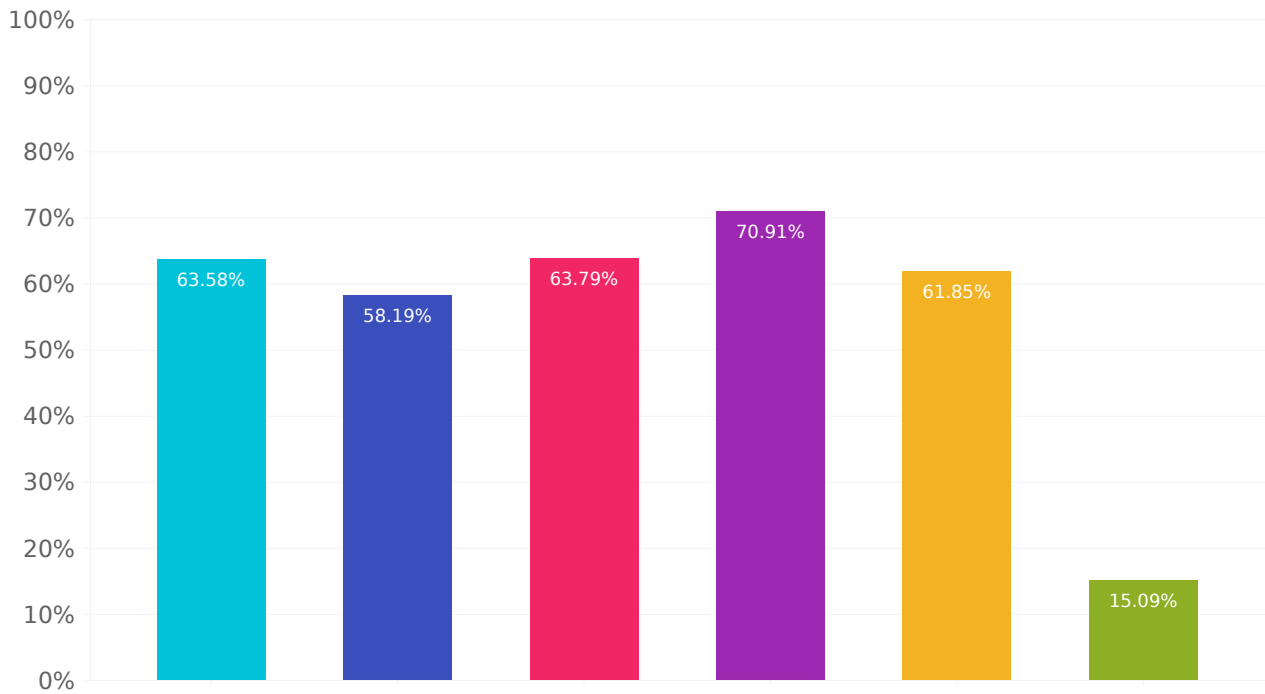
● No

Choices	Response percent	Response count
Yes	84.27%	391
No	15.73%	73

Q9

If you try to reduce stormwater pollution, what steps do you take? (Select all that apply)

Answered: 464 Skipped: 0



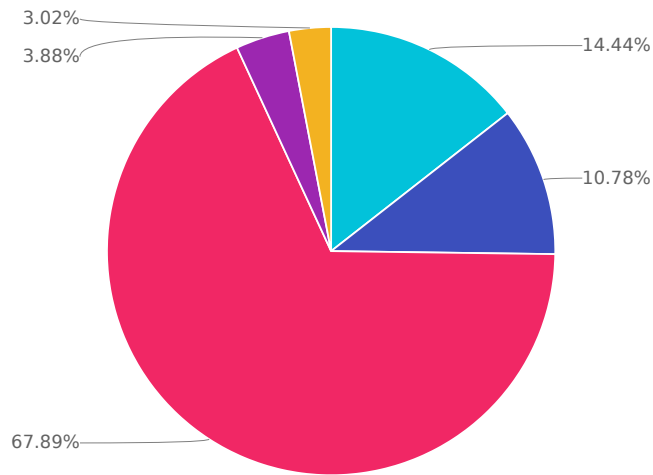
- I pick up pet waste
- I measure fertilizer carefully before applying or do not use any
- I don't overwater my lawn
- I keep trash can lids on tight to prevent litter
- I conduct car maintenance responsibly to ensure no chemicals are left on my driveway
- Other (Please specify)

Choices	Response percent	Response count
I pick up pet waste	63.58%	295
I measure fertilizer carefully before applying or do not use any	58.19%	270
I don't overwater my lawn	63.79%	296
I keep trash can lids on tight to prevent litter	70.91%	329
I conduct car maintenance responsibly to ensure no chemicals are left on my driveway	61.85%	287
Other (Please specify)	15.09%	70

Q10

When you consider the ways stormwater may affect you or your community, what concerns you?

Answered: 464 Skipped: 0



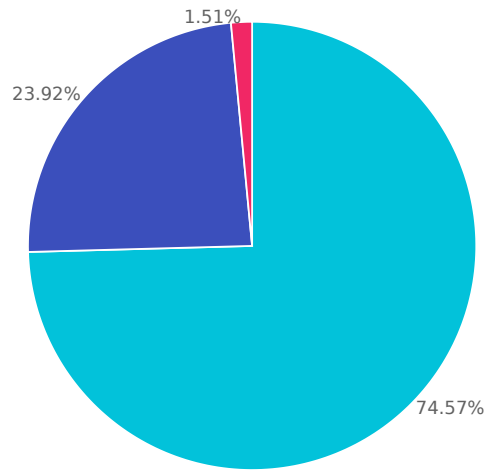
- Polluted waterways
- Flooding
- Both polluted waterways and flooding
- I am not concerned about either
- Other (Please specify)

Choices	Response percent	Response count
Polluted waterways	14.44%	67
Flooding	10.78%	50
Both polluted waterways and flooding	67.89%	315
I am not concerned about either	3.88%	18
Other (Please specify)	3.02%	14

Q11

How important to you is it that your city/town effectively manages stormwater?

Answered: 464 Skipped: 0



● Very important

● Somewhat important

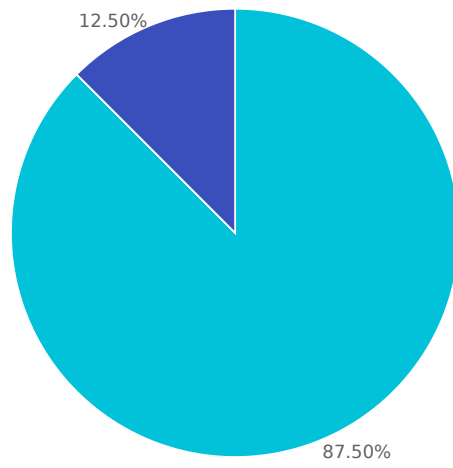
● Not important

Choices	Response percent	Response count
Very important	74.57%	346
Somewhat important	23.92%	111
Not important	1.51%	7

Q12

Are you aware that cities and towns incur costs to manage stormwater systems?

Answered: 464 Skipped: 0



● Yes

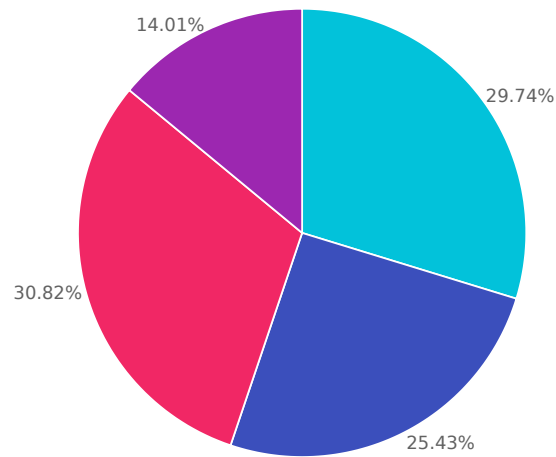
● No

Choices	Response percent	Response count
Yes	87.50%	406
No	12.50%	58

Q13

How do you think stormwater services should be funded in your city/town?

Answered: 464 Skipped: 0



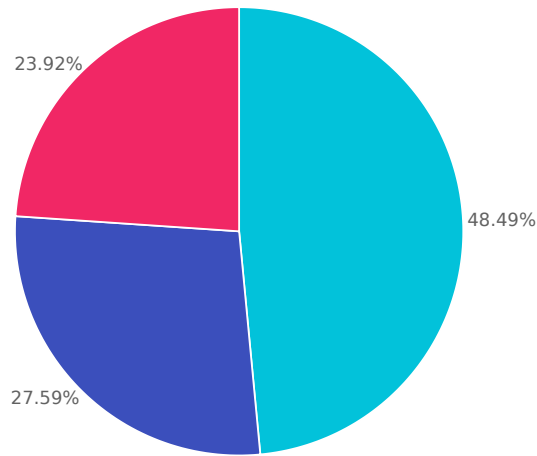
- Through property taxes
- A dedicated stormwater fee paid by all property owners based on how much stormwater their property generates
- State or federal grants
- I do not know

Choices	Response percent	Response count
Through property taxes	29.74%	138
A dedicated stormwater fee paid by all property owners based on how much stormwater their property generates	25.43%	118
State or federal grants	30.82%	143
I do not know	14.01%	65

Q14

Would you be willing to pay a fee for stormwater services, similar to how you pay for water services, to help your municipality reduce flooding and improve the quality of local waters?

Answered: 464 Skipped: 0



● Yes

● No

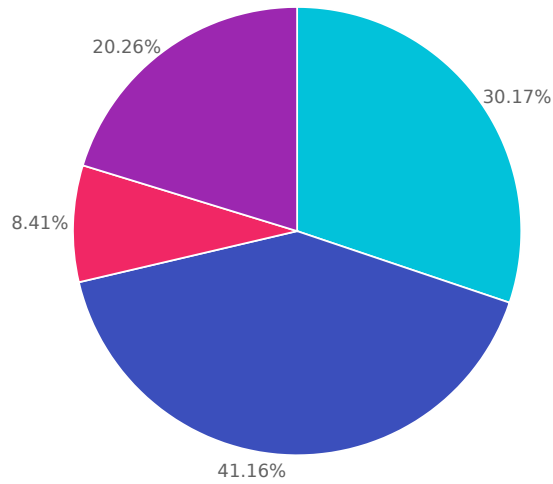
● I am not sure

Choices	Response percent	Response count
Yes	48.49%	225
No	27.59%	128
I am not sure	23.92%	111

Q15

What is the highest amount you would be comfortable paying per month for stormwater management?

Answered: 464 Skipped: 0



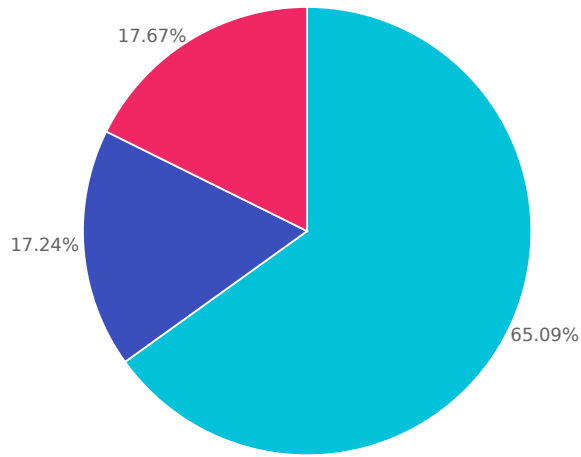
- Less than \$5
- \$5-\$20
- More than \$20
- I would not be willing to pay for this

Choices	Response percent	Response count
Less than \$5	30.17%	140
\$5-\$20	41.16%	191
More than \$20	8.41%	39
I would not be willing to pay for this	20.26%	94

Q16

Would you support your city or town creating a utility with other local municipalities to jointly manage stormwater in the region and share the costs?

Answered: 464 Skipped: 0



● Yes

● No

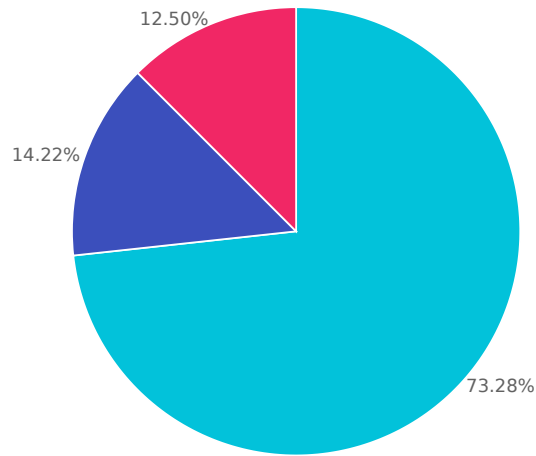
● I am not sure

Choices	Response percent	Response count
Yes	65.09%	302
No	17.24%	80
I am not sure	17.67%	82

Q17

Would you support your city or town creating a utility with other local municipalities to jointly manage stormwater in the region and share costs, if it lowered monthly costs for you?

Answered: 464 Skipped: 0



● Yes

● No

● I am not sure

Choices	Response percent	Response count
Yes	73.28%	340
No	14.22%	66
I am not sure	12.50%	58

Q18

What concerns do you have about your city or town joining with other municipalities to manage stormwater in the region together and share costs?

Answered: 464 Skipped: 0

To help us better understand our customers and their needs, here are a few optional questions about your household.

No Responses

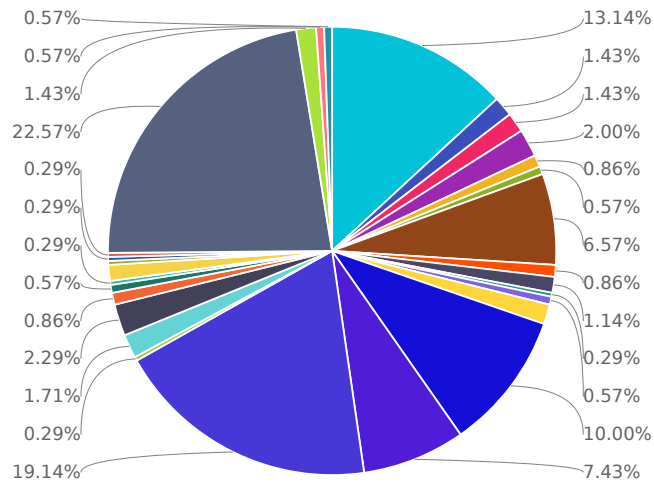
Choices	Response percent	Response count
Andover	9.62%	41
Avon	0.94%	4
Berlin	0.70%	3
Bloomfield	1.88%	8
Bolton	0.70%	3
Canton	0.47%	2
Columbia	5.40%	23
Coventry	1.41%	6
East Granby	0.00%	0
East Hartford	0.23%	1
East Windsor	0.23%	1
Ellington	0.47%	2
Enfield	1.41%	6
Farmington	12.21%	52
Glastonbury	10.80%	46
Granby	0.00%	0
Hartford	6.81%	29
Hebron	0.00%	0
Manchester	0.70%	3
Mansfield	2.11%	9
Marlborough	0.00%	0
New Britain	0.23%	1

Newington	0.70%	3
Plainville	0.00%	0
Rocky Hill	0.70%	3
Simsbury	0.00%	0
Somers	0.00%	0
South Windsor	0.47%	2
Southington	0.00%	0
Stafford	0.00%	0
Suffield	0.00%	0
Tolland	0.47%	2
Vernon	0.47%	2
West Hartford	39.91%	170
Wethersfield	0.47%	2
Willington	0.23%	1
Windsor	0.23%	1
Windsor Locks	0.00%	0

Q20

In what city or town do you work?

Answered: 350 Skipped: 114



- Andover
- Bloomfield
- Columbia
- East Hartford
- Enfield
- Granby
- Manchester
- New Britain
- Rocky Hill
- South Windsor
- Suffield
- West Hartford
- Windsor
- Avon
- Bolton
- Coventry
- East Windsor
- Farmington
- Hartford
- Mansfield
- Newington
- Simsbury
- Southington
- Tolland
- Wethersfield
- Windsor Locks
- Berlin
- Canton
- East Granby
- Ellington
- Gastonbury
- Hebron
- Marlborough
- Plainville
- Somers
- Stafford
- Vernon
- Willington

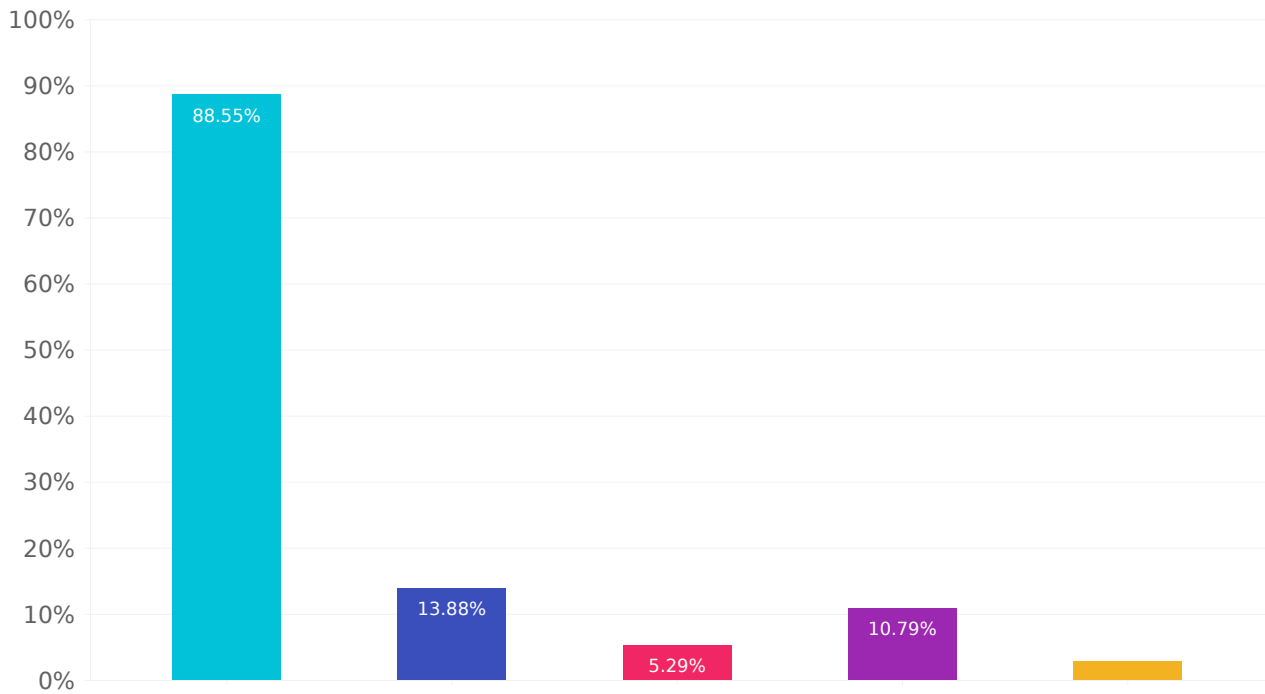
Choices	Response percent	Response count
Andover	13.14%	46
Avon	1.43%	5
Berlin	1.43%	5
Bloomfield	2.00%	7
Bolton	0.86%	3
Canton	0.57%	2
Columbia	6.57%	23
Coventry	0.86%	3
East Granby	0.00%	0
East Hartford	1.14%	4
East Windsor	0.29%	1
Ellington	0.57%	2
Enfield	1.43%	5
Farmington	10.00%	35
Glastonbury	7.43%	26
Granby	0.00%	0
Hartford	19.14%	67
Hebron	0.29%	1
Manchester	1.71%	6
Mansfield	2.29%	8
Marlborough	0.00%	0
New Britain	0.86%	3

Newington	0.57%	2
Plainville	0.29%	1
Rocky Hill	1.14%	4
Simsbury	0.29%	1
Somers	0.29%	1
South Windsor	0.00%	0
Southington	0.00%	0
Stafford	0.00%	0
Suffield	0.00%	0
Tolland	0.00%	0
Vernon	0.29%	1
West Hartford	22.57%	79
Wethersfield	1.43%	5
Willington	0.00%	0
Windsor	0.57%	2
Windsor Locks	0.57%	2

Q21

Which option(s) best describes you? Select all that apply.

Answered: 454 Skipped: 10



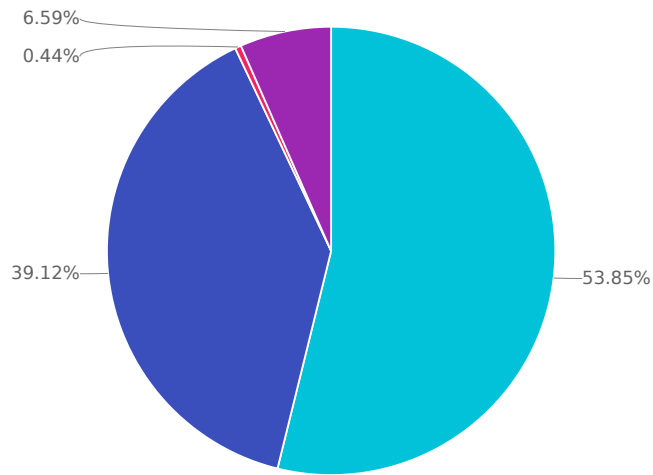
- Resident
- Business Owner
- Elected Official
- Municipal Employee
- Other (Please specify)

Choices	Response percent	Response count
Resident	88.55%	402
Business Owner	13.88%	63
Elected Official	5.29%	24
Municipal Employee	10.79%	49
Other (Please specify)	2.86%	13

Q22

What gender do you identify with?

Answered: 455 Skipped: 9



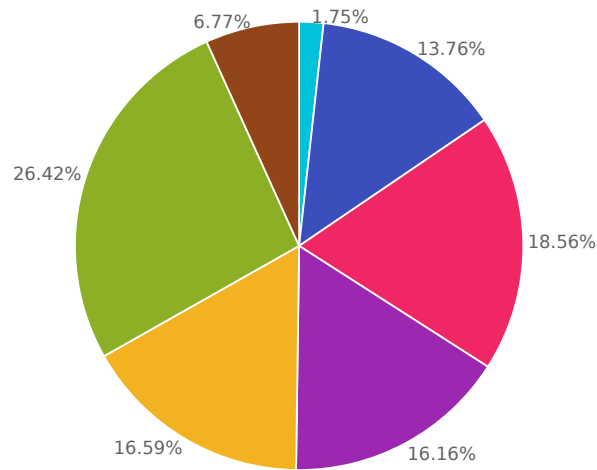
- Female
- Male
- Nonbinary
- Prefer not to answer

Choices	Response percent	Response count
Female	53.85%	245
Male	39.12%	178
Nonbinary	0.44%	2
Prefer not to answer	6.59%	30

Q23

What is your age?

Answered: 458 Skipped: 6



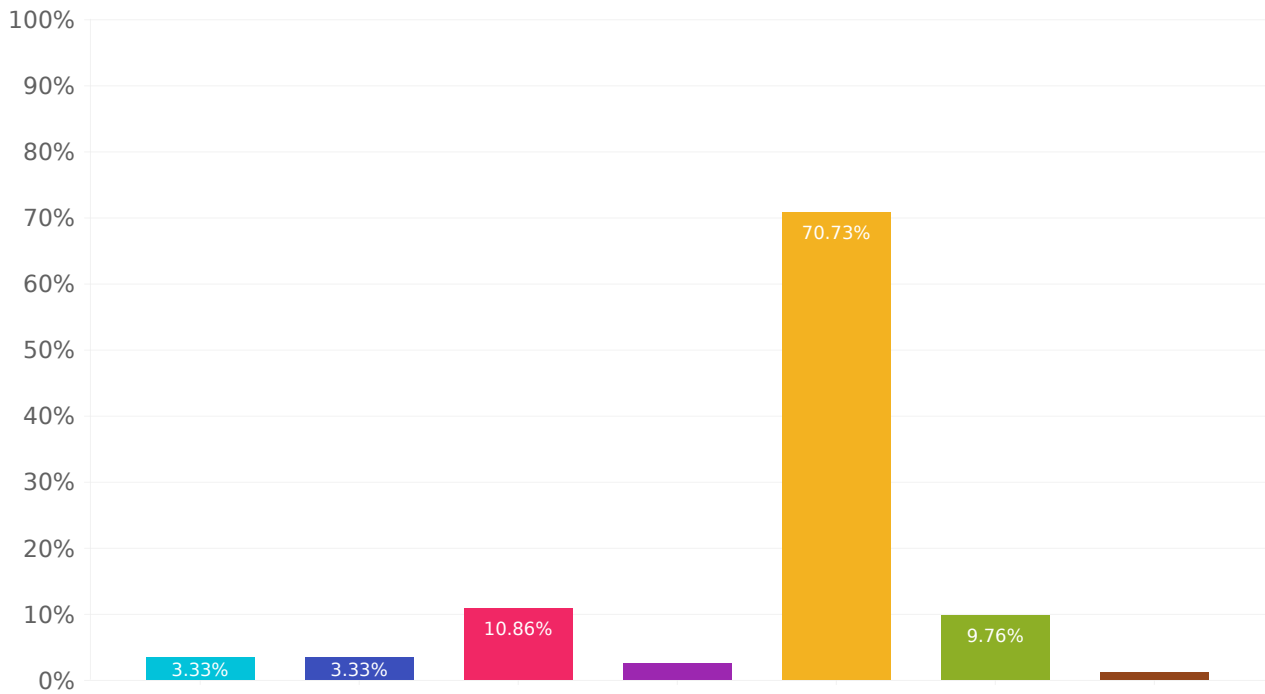
- 18 to 24
- 25 to 34
- 35 to 44
- 45 to 54
- 55 to 64
- Over 65
- Prefer not to answer

Choices	Response percent	Response count
18 to 24	1.75%	8
25 to 34	13.76%	63
35 to 44	18.56%	85
45 to 54	16.16%	74
55 to 64	16.59%	76
Over 65	26.42%	121
Prefer not to answer	6.77%	31

Q24

Which of the following best describes your ethnicity? (check all that apply)

Answered: 451 Skipped: 13



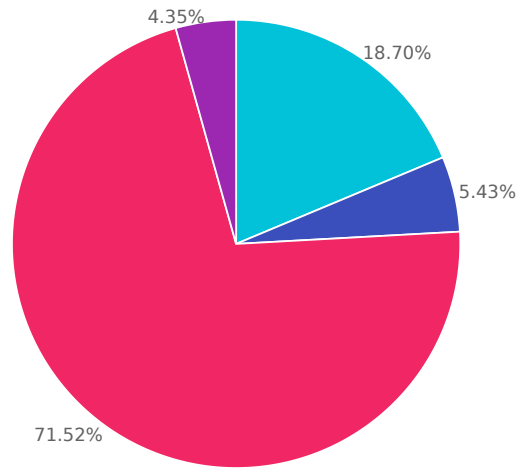
- Asian or Pacific Islander
- Hispanic or Latino
- Black or African American
- Native American or American Indian
- White or Caucasian
- Prefer not to answer
- Other (Please specify)

Choices	Response percent	Response count
Asian or Pacific Islander	3.33%	15
Hispanic or Latino	3.33%	15
Black or African American	10.86%	49
Native American or American Indian	2.44%	11
White or Caucasian	70.73%	319
Prefer not to answer	9.76%	44
Other (Please specify)	1.11%	5

Q25

What type of home do you live in?

Answered: 460 Skipped: 4



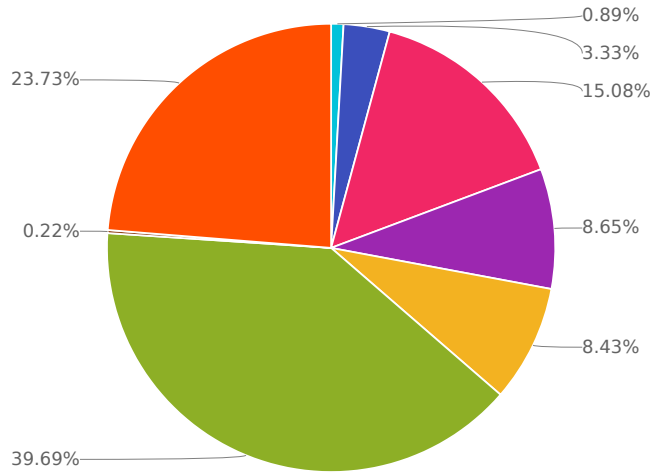
- An apartment or condominium
- A townhome
- A single-family home
- A duplex
- A motor home

Choices	Response percent	Response count
An apartment or condominium	18.70%	86
A townhome	5.43%	25
A single-family home	71.52%	329
A duplex	4.35%	20
A motor home	0.00%	0

Q26

What is your household's total income before taxes?

Answered: 451 Skipped: 13



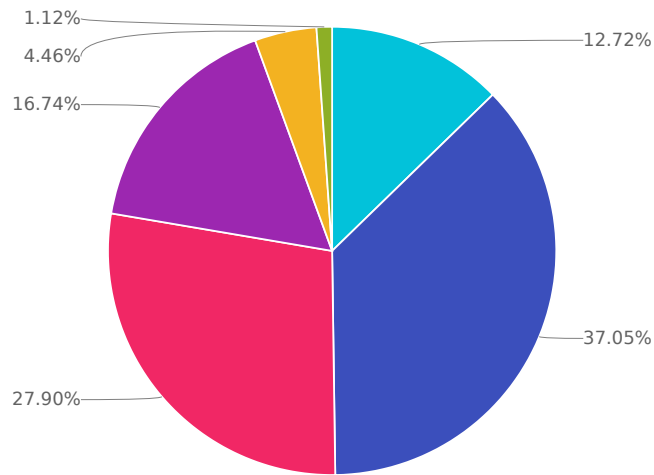
- Less than \$20,000
- \$20,000 - \$34,999
- \$35,000 - \$49,999
- \$50,000 - \$74,999
- \$75,000 - \$99,999
- \$100,000 or more
- Don't Know
- Prefer not to answer

Choices	Response percent	Response count
Less than \$20,000	0.89%	4
\$20,000 - \$34,999	3.33%	15
\$35,000 - \$49,999	15.08%	68
\$50,000 - \$74,999	8.65%	39
\$75,000 - \$99,999	8.43%	38
\$100,000 or more	39.69%	179
Don't Know	0.22%	1
Prefer not to answer	23.73%	107

Q27

Including you, how many people are currently living in your household?

Answered: 448 Skipped: 16



1

2

3

4

5

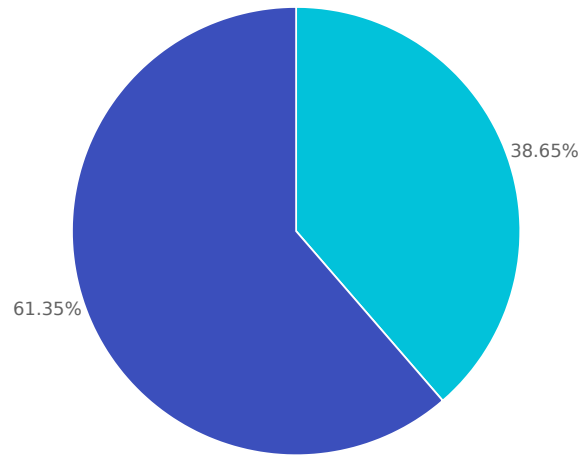
6 or more

Choices	Response percent	Response count
1	12.72%	57
2	37.05%	166
3	27.90%	125
4	16.74%	75
5	4.46%	20
6 or more	1.12%	5

Q28

Would you like to enter your email address to be placed in a random drawing to win a \$100 gift card as our thanks for completing the survey?

Answered: 445 Skipped: 19



● No

● Yes

Choices	Response percent	Response count
No	38.65%	172
Yes	61.35%	273
